

Reg. No.				
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II Semester M.B.A. (Day and Eve.) Degree Examination, December - 2022 MANAGEMENT

Employability Skill Development - II (CBCS Scheme 2019-20 onwards)

Paper: 2.7

Time: 3 Hours Maximum Marks: 70

SECTION-A

Answer any FIVE questions from the following. Each question carries 5 marks. (5×5=25)

- Define Listening. Describe the qualities of a good listener?
- 2. How to make Power Point Presentation more effectives, explain with example.
- 3. What is mail merge? Explain the steps involved in creating a mail merge.
- What is emotional intelligence? Discuss the importance of emotional intelligence in management of organization.
- 5. Briefly explain various types of employment interviews.
- 6. Define personal branding. Explain the 4 C's of personal branding.
- 7. "A good discussion increases the dimensions of everyone who take part". Comment.

SECTION-B

Answer any THREE questions from the following. Each question carries 10 marks.

(3×10=30)

- 8. Briefly explain the elements of effective writing. How can you develop effective writing skills?
- 9. XYZ Ltd is an IT company which has its presence in many developed countries. You are shortlisted for the post of business analyst. The interview is scheduled on 10-10-2021. What ground work you need to do before attending the interview?
- 10. How will you project a powerful image? Explain in detail the importance of image cycle and visual communication. What are the factors influencing image?
- 11. Explain various tips for power dressing.

SECTION - C (Case Study)

(Compulsory)

 $(1 \times 15 = 15)$

12. ABCL. is a Bangalore based company working with U.K and U.S.A. clients. Company works on transition and transformational based projects. In spite of having top talents in the field; company is losing back to back many important deals. After conducting internal rationalization HR decided to hire Image Consultant. Explain how Image Consultant will work in a given scenario to improve the performance with live examples.